

# PRIVACY POLICY

## PRIVACY AND SECURITY STATEMENT

*We know that your privacy is very important to you. That is why protecting any personal information, including your name, address, email address or phone number you provide to us is of the utmost importance to Dr. Greenlove and its divisions, brands and other Dr. Greenlove businesses. As a result, we have to let this Privacy and Security Statement about the way we collect, use, disclose, and the personal information that you manage entrusts us to one of our Dr. Greenlove store locations otherwise prepared (the "Stores") via Dr. Greenlove websites (the "Sites"), or through our authorized service providers ("Service providers").*

*The manner in which Dr. Greenlove will collect, use, disclose and manage your personal information in other ways, are explained below;*

### ***The collection and use of personal informative***

*We may collect personal information that you provide to us when you:*

- Purchase, order, return or request certain information about our products / services;*
- Register with our sites or participate in another function, such as a bulletin board;*
- In a contest or sweepstakes or respond to one of our surveys; or*
- Provide us with comments or suggestions.*

*We may also collect personal information about you from our Service Providers.*

### ***Shopping at DR GREENLOVE***

*When you purchase products and / or services from one of our stores, you can do so anonymously if you pay with cash. If you use a credit or debit card for any of your purchases, we will collect your credit or debit card information and keep a history of your purchases. We use this information to process your orders, to ensure proper delivery, to better assist you when you visit or call us and to improve our product and service offerings.*

*When you return previously purchased goods back or request a refund or exchange, you may be asked to give your name, address, telephone number and show information that identifies you, such as your bank or Credit Card number. We collect this information to prevent fraud.*

### **Online Registration**

*Your registration information can be used to help make your online shopping quicker and easier, by pre-filling certain parts of your shopping information. When you register you will have the opportunity to write to have future marketing information from Dr. Greenlove.*

### **Contests or surveys**

*When you participate in a survey or enter a contest or sweepstakes at a shop, Dr. Greenlove sponsored event or through our sites, we may collect your name, address, telephone number and email address. We use this information to administer your participation in a contest or sweepstakes. The moment you enter a contest or sweepstakes, we may ask your permission to send you marketing information from Dr. Greenlove.*

*Other uses of personal information: Dr. Greenlove uses personal information, including those to us of our Service Providers information to continuously improve the products and services we offer. We would also like to inform you about products and services, sales and special offers that might benefit you. When you register online or participate in a survey, you get the opportunity to sign up for emails about our products, services, sales and special offers.*

*We can also send mail, email or call you with information about our products and service offerings if you have provided us with your name, address, email address or telephone number in our stores or sites. If you want to stop receiving such promotional information from Dr. Greenlove, see the Privacy Preferences / Opt-Out section of this Privacy and Security Statement or login to your account and go to your account to change your settings.*

### **Privacy preferences / opt-out**

*We have an on-line privacy preference page at Dr. Greenlove where you can register or change your account preferences to receive or not to receive marketing material sent by telephone, email and mail. You may at any time modify these preferences. Please allow sufficient time to process your preferences*

### ***Inform others.***

*In our stores, or on one of the pages on our sites, you can provide information about other people and compose personalized messages to them. So you can order Dr. Greenlove Gift certificates and merchandise and send it directly to a friend along with a personalized message composed by you. We consider the information that you and the content of your personal message for a private communication between you and the recipient. Dr. Greenlove will not make use of any information you disclose about someone else for a purpose other than:*

- 1. To ship the order and confirm delivery;*
- 2. To determine whether technical problems or customer service to solve;*
- 3. To respond to claims that your personalized messages infringement of third party rights;*
- 4. To protect the rights or property of Dr. Greenlove and its affiliates.*

*Your Suggestions: We use your feedback, suggestions, research and comments solely to monitor and / or improve the use and capabilities of our stores, our sites and our products and / or services.*

### ***Disclosure of personal information Access to personal information***

*Dr. Greenlove will not trade, rent or sell your personal information.*

*If your purchases are being shipped to you, we will refund your shipping information on a confidential basis with our delivery service (Dutch Postal Service or other delivery companies we or you select) parts. Our delivery service providers are prohibited from using your personal information for purposes other than making the delivery target.*

### ***Access to personal information***

*You can access the personal information we ask of you. As a registered user of our sites, you can make your profile information at any time by clicking on the [My Account](#) button at the top of the page. For more information about access to the personal information that Dr. Greenlove may have about you, see the Contact Us section of this Privacy and Security Statement.*

### ***Additional information on our sites***

*Visit our Sites: In general, you can visit our sites without telling us who you are or giving personal information. However, we do collect the IP (Internet Protocol) addresses of all visitors to our sites and other related information such as page requests, browser type, operating system and average time spent on our sites. We use this information to monitor and improve our sites.*

### **Cookies**

*Our sites use a technology called "cookies." A cookie is a small part of the data that our sites send to your browser, which may then be stored on your hard drive so we can recognize you when you come back again. All pages on our Sites where you are prompted to log in or that are customizable require that you accept cookies. If you have registered with our Sites, these cookies (1) may let us know who you are, (2) are required to access your account information (stored on our computers) in order to deliver products and personalized services, and (3) will provide us and our service providers of information that we will use to personalize our sites in accordance with your preferences. Cookies are also required to optimize your shopping experience and they allow you to add multiple items to your shopping cart before checking out. You can use your Web browser to alert you when you receive a cookie. However, should you decide not to accept cookies from our sites, you get the functionality we can provide when you restrict our sites.*

### **Tracer Tags**

*Our sites may also use a technology called "tracer tags". These can also be referred to as "Clear Poison" or "Web Beacons". This technology allows us to understand which pages you visit on our sites. These tracer tags are used to help us optimize and tailor our sites for you and other future website visitors.*

*Third Party Links: Our Sites may contain links to the websites of our business partners, vendors and advertisers. Except as provided herein, we will not provide your personal information to provide these third parties without your prior consent.*

*Dr. Greenlove contains links to third party websites for the convenience of the user. The inclusion of any link does any other company, its websites, or its products and / or services Dr. Greenlove not say. These linked sites have separate and independent privacy policies, which we recommend you read carefully. We have no control over such sites and therefore have no responsibility or liability for the manner in which the organizations that operate such linked websites may collect, use or disclose and otherwise treat your personal information.*

### **Security of Personal Information**

*We will have the confidentiality of any personal information in our stores, our locations and retain collected from our Service Providers and will only share the information to employees and service*

providers who require such information for the purposes described in this Privacy and Security Statement reveal. We maintain administrative, technical and physical safeguards to protect against unauthorized access, use, modification and disclosure of personal information in our custody and control.

### **Security on our sites**

*Secure shopping: When you place an order on our sites, all of your order information, including your card number and delivery address, through the Internet using Secure Sockets Layer (SSL) technology is transferred. SSL technology causes your browser to encrypt your order information for transmission to our secure server. SSL technology, an industry standard, is designed to prevent other than operators of our Sites from capturing and viewing your personal information to anyone.*

### **Dr. Greenlove also take the following measures to protect your personal information**

*Passwords: To provide an increased level of security, online access to your personal data protected by a password that you select. We recommend that you do not make your password known to everyone. Dr. Greenlove will never ask for your password in an unsolicited communication (including unsolicited correspondence such as letters, phone calls or emails).*

*Order Information: Since any order information you provide to us via our sites will be transmitted via a secure connection, if your Web browser can not support this level of security, you will not be able to order products via our sites. The latest versions of Google Chrome, FireFox, and Microsoft Internet Explorer can support a secure connection and can be downloaded free of charge respectively from the Mozilla and Microsoft website.*

*No data transmission over the Internet can be guaranteed to be 100% secure. While we strive your personal information from unauthorized access, use or disclosure to protect our local security Dr. Greenlove can not guarantee the security of information you transmit to us through your (un) safe Internet.*

### **Who we are**

*Dr. Greenlove is composed of a family of companies and divisions brought together to provide you with a full suite of Hemp / Cannabis-related products and services. Dr. Greenlove businesses and divisions are:*

[Dr. Greenlove](#)